



How to Obtain Warranty Service

Here at Igloo, we build coolers and cooler accessories to help you do the things you love with the people you love. Whether you're using it for work or for play, we want you to be satisfied with your Igloo product, and we guarantee the craftsmanship of everything we make.

If your Igloo product fails due to defects in material or workmanship and falls within the guidelines of the Warranty Policy below, please submit a claim by calling (866) 509-3503 in the United States or Canada so that it can be repaired or replaced.

IMPORTANT! PLEASE DO NOT RETURN YOUR IGLOO PRODUCT TO THE PLACE OF PURCHASE, AND PLEASE DO NOT SEND YOUR PRODUCT BACK TO IGLOO UNTIL INSTRUCTED TO DO SO BY AN IGLOO GUEST SERVICES REPRESENTATIVE.

Warranty Policy

LIMITED WARRANTY. Igloo Products Corp. warrants its products to be free from defects in material or workmanship under normal use and service from the date of original purchase for the period listed on the chart below. This warranty is your exclusive warranty and there are no warranties that extend beyond the description contained here. Igloo shall provide you with a replacement part or product if the product proves defective under the terms of this warranty. The warranty is valid for the original retail purchaser and is not transferable.

Dealers, service centers, or retail stores do not have the right to change the terms and conditions of the warranty. Igloo is not responsible for incidental or consequential damage resulting from any malfunction. The warranty shall not apply to any product, or component thereof, which is not returned as stated below and/or which has been:

- (1) damaged through abuse, misuse or neglect
- (2) damaged in an accident
- (3) unreasonably used or used for any purpose not expressly stated in the product manual
- (4) repaired or altered in any way, including electronic changes from its original configuration

Any implied warranties including the implied warranty of merchantability are also limited to the durations indicated below. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state, province to province, and country to country. Please carefully review any care instructions provided with the product for proper use and care.

Warranty Policy

Category	Warranty Terms*
Coolers - Hard and Soft Sides (Excluding IcyTunes)	1 Year
Coolers - Thermoelectric	1 Year
Beverage	1 Year
Ice Substitutes	90 Days
Electronic Components for Lighting, Speakers or Radio	90 Days
Accessories	1 Year
Replacement Parts	1 Year
Super Tough	3 Year
Rotomold (Sportsman and Yukon)	5 Year
Stainless Steel	1 Year
Trailmate	1 Year

Retailers: Retailer Warranty Claims should be directed to your Igloo Sales Representative, or contact (281) 394-6800 x2802 for further assistance.